





## Warranty and Return Policy Information

BEVELER USA INC warrants the BEVELER UZ12 ULTRALIGHT to be free from defect in materials and workmanship for a period of 5 years from the date of shipment to the user. If the product fails to perform in accordance with the product specifications, BEVELER USA INC will repair or replace, at its option, the defective materials or parts. BEVELER USA INC will pay customary freight charges from BEVELER USA INC to the customer location only. This warranty does not cover damage caused by accident, misuse, abuse, alteration and other defects not related to material or workmanship. To exercise your rights under this warranty, contact BEVELER USA INC.

The user/owner must operate the equipment in strict accordance with the most recent User Manual and any additional training or training materials provided by BEVELER USA INC designated representatives.

The user/owner of this equipment shall have sole responsibility and liability for any injury to person or damage to property resulting from: 1) Operation not in accordance with supplied operating instructions, 2) Maintenance not in accordance with authorized representative, 4) Modification of the equipment or accessories and 5) Use of damaged or unauthorized components and accessories.

## **BEVELER USA INC**

a Member of Richtr Group producer of bevelling machines 6538 Collins Avenue, #286, Miami Beach, FL 33141, USA Email: sales@bevelerusa.com Website: www.bevelerUSA.com

Tool Free: 1-800-973-1138

**Terms of Business** 

**Business Hours** 

Orders placed by 2:00 PM Eastern Time for items in stock will ship the same day.

Our Office in Ambridge (PA) is open from:

8:30 AM - 2:30 PM (EST) Monday - Friday

Phone Ambridge office: 1-412-452-2563

or

**Toll Free Number: 1-800-973-1138** You may call whenever do you need.

How to Order

You may place an order by e-mail: <a href="mailto:sales@bevelerusa.com">sales@bevelerusa.com</a> or <a href="mailto:info@bevelerusa.com">info@bevelerusa.com</a>, Toll

Free Telephone or phone Ambridge office 1-412-452-2563

**How We Ship** 

Most orders ship by FedEx. Please review the Shipping & Handling Chart for

shipping costs. Due to FedEx regulations, oversize & overweight packages may be

subject to additional shipping surcharges. Small items may ship via US Postal Service.

Some oversized items ship by Truck Freight. If you want to receive merchandise faster,

several optional Express methods of shipment are available at an additional cost. We

often ship from multiple locations throughout the US to give you better and more

economical service.

**Methods of Payment** 

Payment can be made by Wire Transfer in advance or Personal Check. Payments made

with Temporary Checks from your account will be held up to 21 days for clearance

before shipping.

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**Satisfaction Guaranteed** 

If you are not completely satisfied with one of our products you may return it any time

within 30 days of the date of Sale for a hassle-free refund of the amount paid

for the product. We only specify that the product not be used, damaged, missing

components or manufacturer's documentation. Refunds do not include shipping costs.

On exchange of defective products, Beveler USA INC will pay for shipping on the

outbound replacement product only. Special order or non-stocking items are specifically

exempted from this policy and will be assessed an appropriate re-stocking charge. Place

your name and order number on the package for efficient identification, and insure all

returns for your protection. Please note that we do not pay the shipping charges

involved in returning goods.

**Damaged Shipments** 

All shipments should be inspected at the time of delivery. Obviously damaged packages

should be refused. If your damaged shipment was delivered by FedEx, please call

1.800.GoFedEx and report the damage. If your damaged shipment was delivered by

Truck Freight, please contact the freight carrier at the phone number on the carrier's

bill. After contacting the carrier, please call Bevelr USA INC for further assistance with

the damaged shipment, and to make arrangements for a replacement.

**Trademarks** 

® Beveler USA Inc. All rights reserved. All manufacturers' names, numbers, symbols and

descriptions are used for reference purposes only, and It is not implied that any part

listed is the product of these manufacturers or approved by any of these manufacturers.

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